

**our services**

Assessments  
Audits  
Inhouse training and workshops  
Coaching and projectguidance  
Analysis and concepts

our fields of competences

Leadership & Business Excellence					
Strategic management, Target process	•	•	•	•	•
Marketing strategy / Positioning	•	•	•	•	•
Leadership, controlling, process cost accounting	•	•	•	•	•
Balanced scorecard (Strategy realization)	•	•	•	•	•
Internal control system (IKS)	•	•	•	•	•
Risk management (RM)	•	•	•	•	•
Assessment of the enterprise (according Basel II)	•	•	•		•
Assessment (nach EFQM)	•	•		•	•
Benchmarking	•	•	•		
Knowledge management	•	•	•		•
Development of the organization					
Business process management (BPM)	•	•	•		•
Business process reengineering (BPR)	•	•	•		•
Organizational structure and structuring of operations	•	•	•		•
Optimization of the transmission delays, Operating position design	•	•	•		•
Information- / communication system	•	•	•		•
Interimsmanagement					
Executive duties, Specialist tasks		•	•		
Turn around	•	•			
Member of the administrative board	•	•			
Project management	•	•	•	•	
Regulation of succession	•	•			
Management assistance / company of business trips, expositions etc.		•			
Audits (independent, internal and external)	•	•	•	•	
Quality Manager	•	•	•	•	•
Trouble shooting, difficult situations / tasks	•	•			•
Integrated management systems					
Total quality management (EFQM)	•	•	•	•	•
Application for EFQM-Awards		•	•		•
New public management (NPM)	•	•	•	•	•
Risk based management (RBM)	•	•	•	•	•
Quality management ISO 9001	•	•	•	•	
Medical device requirements ISO 13485 & ISO 14971	•	•	•	•	
Car motives suppliers QS 9000/VDA 6 ISO/TS 16949	•	•	•	•	
Aerospace EN 9100	•	•	•	•	
Environmental management ISO 14001	•	•	•	•	
Health and safety management EKAS 6508 & OHSAS 18001	•	•	•	•	
Doctor's practice organisation / practice pharmacy management	•	•	•	•	
Continuous improvement					
Idea management / improvement suggestion schemes	•	•	•		
Improvement process and instrument, Problem solving techniques	•	•	•		
Inquiry customers and employee satisfaction	•	•	•		
Training (different)			•		
Promotion of social competences					
Process of change, communication, team development and coaching	•	•	•		•
Conflict management, Mediation and moderation	•	•	•		•